



Consumer Arbitration Program for Recreation Vehicles (CAP-RV) Application

(Please type or print clearly)

Name: _____

Address: _____

Phone: _____ (Home) _____ (Work) _____ (Other, please specify)

Email: _____ Recreation Vehicle Manufacturer: _____

Recreation Vehicle Identification Number (VIN): _____

Recreation Vehicle Model: _____ Year: _____ Vehicle Purchased New ☐ Used ☐

Date purchased: _____ Mileage at time of purchase: _____ Current Mileage: _____

Selling Dealer: _____ City/State: _____

Servicing Dealer(s): _____ City/State: _____

_____ City/State: _____

Involved Part or Condition: _____ Warranted By: _____

Describe Unresolved Concern: _____

of times this part/condition has been repaired? _____ # of days out of service? _____

Part or Condition: _____ Warranted By: _____

Describe Unresolved Concern: _____

of times this part/condition has been repaired? _____ # of days out of service? _____

Part or Condition: _____ Warranted By: _____

Describe Unresolved Concern: _____

of times this part/condition has been repaired? _____ # of days out of service? _____

Please attach additional pages if necessary. Please attach readable COPIES of applicable chassis, engine, and/or motor home warranties (pages indicating duration of warranty) and repair orders.

What do you want done to resolve your concern: _____

The arbitration program has been certified by the Department of Consumer Affairs; therefore, a consumer is required to use this process before asking a court for the rights and remedies available under California Civil Code Section 1793.22(c) (the Lemon Law presumption). The Arbitrator's decision is binding on the manufacturer once it is accepted by the consumer. If the consumer rejects the decision, the consumer may pursue other rights and remedies available under State or Federal law. The Arbitrator's decision may be introduced into evidence by any party in subsequent legal proceedings. Neither the Administrator nor the Arbitrator involved in a hearing under this program is a necessary or proper party in judicial proceedings relating to the arbitration. Parties to an arbitration shall be deemed to have consented that neither the Administrator nor the Arbitrator shall be liable to any party in any action for damages or injunctive relief for any act or omission in connection with an arbitration under this program, nor shall they be called as a witness.

I understand that disputes regarding vehicle conditions not covered by the Lemon Law such as the portions of a motor home designed, used or maintained primarily for human habitation, are not eligible for arbitration, but may be discussed in any voluntary mediation.

Signature: _____ Date: _____